

# RBS WorldPay Technical Bulletin

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Cc: Tom Liney, Jim Tibbetts, Peggy Rogers, Prod Mgmt – POS Terminals

From: Product Management – Small Business/POS Terminal Group

RE: QA-0600xx, Cash Receipt Feature on Verix Software [Version LSPG3710 & LSPR3710]

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The Cash Receipt function is a newly supported feature on VeriFone Verix terminals running the latest version of restaurant and retail software (**LSPR3710/LSPG3710**). The Cash Receipt feature is especially useful in retail environments (e.g., salons, barbershops, spas, etc) where offline debit card sales (e.g., Visa Check, Master Money) are settled for an amount other than the authorization amount may be downgraded.

This feature works by allowing the merchant to print a Cash Receipt with the sale amount and an optional tip line, and then give it the customer before knowing the method of payment. The customer can discreetly fill in a tip amount before handing the Cash Receipt and credit/debit card back to the merchant. Now the merchant can run a single sale transaction for one amount, which may avoid downgraded transaction qualification.

## Cash Receipts Quick Facts:

- The Cash Receipt is printed by pressing the '9' key on the terminal from the main menu display.
- Cash Receipts can be password protected just like most Softpay features.
  - The Cash Receipt express configuration variable in VeriCentre is CASHPW1.
  - Going forward the Cash Receipt function will not be password protected by default.
- Cash Receipts are not stored in the batch.
- Tip processing must be enabled in order for the tip line to print on the Cash Receipt.
- The Cash Receipt feature does not allow for a duplicate receipt, tax processing or cash back processing.
- Supported terminal types include:
  - Omni 3730LE
  - Omni 3730
  - Omni 3740
  - Omni 3750
  - Vx570
  - Vx610
- Supported software versions to date include:
  - LSPG3710
  - LSPR3710

## Sample Cash Receipt

Café 20 South Drive (404) 555-1212	
Merchant ID: 1234567890	Ref #: 0004
Term ID: 123456789012	Shift #: 1
Server ID: 1	
<b>Cash Receipt</b>	
MM/DD/YY	HH:MM:SS
Amount:	\$ 45.25
Tip:	=====
Total:	
FOOTER 1 FOOTER 2 FOOTER 3 FOOTER 4	

This Technical Bulletin and the Express Configuration Guide can be found in SharePoint under the following link: <http://lsi-sharepoint/Lynk-Corporate-Documents/Documents/Products/Terminals/Technical%20Bulletins/>

Please contact Product Management if there are any questions or issues with the Cash Receipt feature.